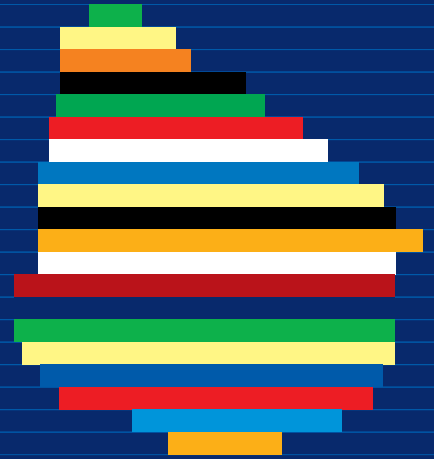




3rd Open Government National Action Plan for Uruguay

2016 - 2018



SUMMARY AND KEY POINTS

Open Government
Partnership



Introduction

Open Government involves, above all, a new way for leaders, administrations and citizens to relate to each other. To that end, it is essential to have a well-informed society that participates in politics, as well as a transparent, responsible and responsive state.

Even when our country has a long-standing democratic and republican background, we must be able to adapt to change continuously. Developing an information society requires effective participation and democratic spaces that complement and go beyond the traditional paradigm of representative democracy. This is why, through our action plans, we have sought to develop an increasing and sustained process to support open government values in public policies, aiming to achieve sustainability in all areas and projects.

A government that is receptive to civilians' requests can allocate its resources more efficiently, as well as develop public policies that have a stronger social and consensus basis as they include citizens in the process and in decision-making. These participatory policies include and replicate participation and collaboration mechanisms that allow for positive feedback logics.

The 3rd National Action Plan is organized within the projection of a decentralized govern-

ment that is close to its people; it also has the support of the Open Government pillars present in specific public policies. In this sense, ongoing dialogue and collaborative work are principles and practices that can be applied at all government levels and to all public policies.

This plan emerges as the result of a working process led by Uruguay's Agency for the Development of e-Government and the Information and Knowledge Society (AGESIC) and the Open Government Working Group which was integrated by members of the national government, the civil society, and the academia. Among the participants were AGESIC, the Office of Budget and Planning (OPP), the Ministry of Foreign Relations (MRREE), the Public Information Access Unit (UAIP), the Open Government Network, and the Institute of Politics Science of the Faculty of Social Sciences of the University of the Republic (UDELAR)¹.

¹ Information related to the integration of the Working Group and its functioning, including minutes and briefs, is available at <http://www.agesic.gub.uy/innovaportal/v/4789/25/agesic/grupo-de-trabajo.html?idPadre=4785>

Commitments

In the 3rd Open Government National Action Plan 2016-2018, Uruguay sets forth 75 commitments and 212 goals, which are grouped in 12 thematic areas. Twenty-six of these commitments were partially or fully generated by the Discussion Meetings with the participation of representatives from the government, the civil society and the academia.

Thematic areas:

The 12 thematic areas aim to integrate the pillars and values of Open Government (Transparency, Accountability, Participation and Citizen Collaboration and Technological Innovation) into specific public policies.

- 1  **Citizen Participation**
- 2  **Human Rights Monitoring**
- 3  **Justice, anti-corruption**
- 4  **Environment**
- 5  **Companies, industry and energy**
- 6  **Education**
- 7  **Health and care**
- 8  **Transparency, access to public information and accountability**
- 9  **Social development**
- 10  **Approaching Citizens**
- 11  **Public Finance**
- 12  **Local Governments**



Citizen participation

To make progress in the promotion of new citizen participation spaces, and to strengthen and disseminate already existing spaces. To promote activities within a collaborative framework that will enable us to improve the social equation and to strengthen new ways to relate to citizens. To bring open government closer to new social groups.

1.1. A government close to its people - Open Cabinet Meetings

Presidency of the Republic of Uruguay

To disseminate and make available to citizens all the strategic commitments undertaken in the Open Cabinet Meetings.

Additionally, to publish the institutions in charge of implementing these commitments, as well as their progress.

1.2. National Youth Advisory Committee

Ministry of Social Development - National Institute of Youth

To form an inclusive National Youth Committee from the several participation spaces and modalities, so as to facilitate the exchange of members of the committee and decision-makers. This would strengthen the coordination between youth initiatives and their possible influence on the local and national context.

1.3. Consolidation of the Citizen Participation Culture in Uruguay (Stage2)

Presidency of the Republic of Uruguay - Agesic, and the Citizen Participation Group - (Human Rights Secretariat, OPP, IM, MIDES, MVOTMA, Open Government Network, School of Social Sciences, University of the Republic)

To conduct a national survey to produce and publish a catalogue including all the citizen participation spaces that have been formalized by the state, in all thematic areas and at all levels of government.

To train focal points in state agencies on citizen participation good practices by publishing the Good Practices Guide for the different areas surveyed.

1.4. System of Citizen Participation Indicators

Presidency of the Republic of Uruguay - Agesic, and the Citizen Participation Group - (Human Rights Secretariat, OPP, IM, MIDES, MVOTMA, Open Government Network, School of Social Sciences, University of the Republic)

To build a System of Indicators to evaluate the operation and impact of the various citizen participation spaces from multiple perspectives and dimensions, applying a participatory method based on international standards.

To apply them in at least two thematic areas and to develop a training plan to use and apply the indicators which seeks to include all the stakeholders involved.

1.5. To promote and consolidate the autonomy of the civil society Advisory Committee created by Law No. 19.122

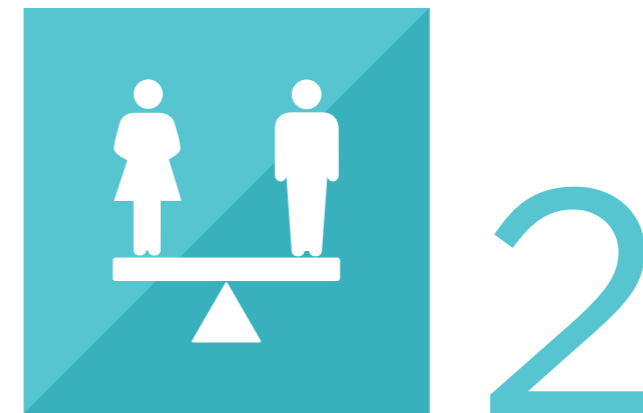
Ministry of Social Development - National Directorate of Sociocultural Promotion

To consolidate the autonomy and sustainability of the Advisory Committee created by Law No. 19.122 on afro-descendants. To develop and implement an agenda of activity coordination between the Advisory Committee and the Implementing Committee of Law No. 19.122. To form working commissions in Education and Work by developing four formal instances whose minutes will be published on the MIDES website.

1.6. Open Government Governance in Uruguay: an ongoing process

Presidency of the Republic of Uruguay - Agesic and the Open Government Group - (MEF, MRREE, INE, UAIP, OPP, Open Government Network, School of Social Sciences of the University of the Republic)

To create specific activities to provide continuity to and strengthen dialogue mechanisms so as to further analyze new requests, and to facilitate agreements and commitments between the different parties. To set forth criteria and mechanisms to follow up on ideas and requests, as well as commitments of the plan. To plan and implement dissemination, awareness-raising and communication activities to increase the number of stakeholders and to ensure transparency and accountability for citizens in general.



Human Rights Monitoring

To encourage initiatives that make national and international processes transparent and stronger; to develop tools and promote the access to specific information that will allow the community and interest groups to monitor the compliance with international standards regarding human rights.



2.1. Observatory of institutional information and statistical data on socio educational policies at INISA

National Institute of Social Inclusion for Adolescents

To implement the INISA observatory and to publish reliable statistical data that will contribute to transparency in the application of socio-educational actions targeting the adolescents that are the focus of the institute. These measures favor social integration processes from a rights perspective.

2.2. Consultation before and after submitting the Country Report to the Universal Periodic Review (UPR) of the UN Human Rights Council

Ministry of Foreign Affairs

To create participation spaces where the civil society, the academia and state agencies can suggest proposals for the Country Report to be submitted to the Universal Periodic Review of the UN Human Rights Council. To provide feedback on the recommendations made by the agency.

2.3. Consultation on the national report and follow-up of the recommendations of the Committee on Economic, Social and Cultural Rights

Ministry of Foreign Affairs

To disseminate the Uruguay Report before it is submitted in 2017 to the UN Committee on Economic, Social and Cultural Rights. Additionally, to disseminate the recommendations of the Committee.

2.4. Consultation before and after submitting the Uruguay Country Report to the UN Committee on the Elimination of Racial Discrimination

Ministry of Foreign Affairs

To create participation spaces where the civil society, the academia and state agencies can suggest proposals for the Country Report to be submitted to the UN Committee on the Elimination of Racial Discrimination. Additionally, to disseminate the recommendations of the Committee on the report submitted.

2.5. Follow-up on the recommendations of the UN Committee on the Elimination of all Forms of Discrimination against Women

Ministry of Foreign Affairs

To disseminate within public agencies, the civil society and the academia the recommendations made by the UN Committee on the Elimination of all Forms of Discrimination against Women.

To organize different activities and calls to ensure effective dissemination.

2.6. Candidacies to expert positions at the Universal System for the Promotion and Protection of Human Rights (UN) and the Inter-American System

Ministry of Foreign Affairs

To publish, in a centralized manner that is easily accessible by all citizens on the Ministry's portal, the list of openings for international and regional organizations and the calls to fill vacancies requiring specialized staff or experts in Human Ri-

ghts Committees, so that potential Uruguayan candidates may apply.

2.7. Follow-up on the recommendations of the UN Committee on the Rights of Persons with Disabilities

Ministry of Foreign Affairs

To communicate, through the Dialogue and Consultation System, the recommendations made by the Universal System for the Promotion and Protection of Human Rights regarding the rights of persons with disabilities, thus promoting the recommendations of the Committee on the Rights of Persons with Disabilities.

2.8. To create a participation and exchange forum on the right to food with the Special Rapporteur of the Human Rights Council

Ministry of Foreign Affairs

To organize meetings between the Special Rapporteur of the Human Rights Council (who will be visiting Uruguay) and state agencies and the civil society in order to create a reflection and exchange forum on the right to food and other relevant subjects such as land rights, seeds, biofuels and climate change.

2.9. Consultation before and after submitting the Uruguay Country Report on the UNESCO 1974 Recommendation

Ministry of Foreign Affairs

To create participation spaces where the civil society, the academia and state agencies can make suggestions on the implementation of the 1974 Recommendation on education to promote interna-

tional understanding, cooperation, peace and education in Human Rights and fundamental freedoms.

2.10. Dialogue spaces to analyze the impact of the Information Society on Human Rights

Presidency of the Republic of Uruguay-Agesic

To create dialogue spaces where the state, the civil society, the academia, private stakeholders and other interested parties can discuss the impact of the Information Society on Human Rights.

To identify regulatory areas that need to be developed regarding the impact of new technologies on society.



3

Justice, anti-corruption

To provide statistical judicial information and open channels to funnel demands for new information. To raise awareness and train people on money laundering issues so as to maintain and strengthen citizen awareness on the subject. To promote discussion among multiple actors to foster the adaptation of regulations on money laundering.

3.1. Transparency of statistical information from the Judicial Branch

Judicial Branch

To publish micro-databases corresponding to statistical reports from the Judicial Branch related to proceedings on Criminal matters, Youth and Misdemeanors.

Georeference data related to Domestic violence complaints and data related to proceedings on misdemeanors in the Department of Montevideo.

3.2. Process to channel the Judicial Branch's demand for information

Judicial Branch

To implement a process to channel and meet citizens' demands for information. Members of civil society will be called to participate in and collaborate with this process. The Judicial Branch will give priority to the information to be published in its portal based on these outcomes.

3.3. Training in the prevention of Money Laundering and Terrorist Financing

Presidency of the Republic of Uruguay - National Secretariat for the Fight Against Money Laundering and Terrorism Financing.

To raise awareness and train reporting parties within the non-financial sector on the importance of complying with the obligation to prevent Money Laundering and Terrorist Financing through an online training plan addressed to actors involved (notary publics, developers, free-zone users, auctioneers, and other non-financial activities and professions).

3.4. Adaptation of the Anti-Money Laundering and Terrorist Financing National System's legal framework

Presidency of the Republic of Uruguay - National Secretariat for the Fight Against Money Laundering and Terrorism Financing.

To create five round tables coordinated by representatives of the Real Estate, Corporate Management, Casinos, Free Zones and Auctioneer Secretariats and hold regular sessions to analyze the situation of each sector in relation to the risks they face. To identify existing loopholes in legislation currently in force to propose a more efficient legal framework for the development of an anti-money laundering and terrorist financing national system.



4

Environment

To involve citizens in monitoring matters related to environmental policies within the government's agenda. To promote the use and preservation of natural resources as a responsibility of society.

4.1. Environmental monitoring points

Ministry of Housing, Use of Land and Environment - National Directorate of Environment

Through DINAMA's map viewer, to make environmental monitoring points available, jointly with their description and monitoring frequency. Publish their information in open data format: the element that is being measured, its matrix form and target values of each point.

4.2. Environmental authorizations

Ministry of Housing, Use of Land and Environment - National Directorate of Environment

To publish information about the location of new ventures and/or environmental authorization requests by connecting the DINAMA's grievance procedure with the map viewer and also publish a Summary of Environmental Reports which succinctly describes the nature of the venture and its expected environmental impact.

4.3. List of Species of Uruguay

Ministry of Housing, Use of Land and Environment - National Directorate of Environment

To consult the animal species database of Uruguay to produce an accessible and reliable document in open data format available to citizens, especially to sectors like primary and secondary education.

4.4. Air quality

Ministry of Housing, Use of Land and Environment - National Directorate of Environment

To provide information recorded by automatic stations managing several institutions and private companies in open data format, as a single dataset related to different air quality variables.

4.5. Institutional policy on transparency of data related to the use of water

Ministry of Housing, Use of Land and Environment - National Directorate of Water

To publish in open data format information about the use of water at different water basins across the country, as well as hydrological data of water resources in the territory for the development of an institutional policy to disclose data related to the use of water in the country.

4.6. National Water Plan

Ministry of Housing, Use of Land and Environment - National Directorate of Water

To draw up the first National Water Plan of Uruguay with the participation and cooperation of other institutions, private actors and civil society by developing national, regional and local plans which include general guidelines for public and private actions on water legislation. To encourage the dissemination and exchange of information to promote participation of different actors and their commitment to make this Plan sustainable from an environmental, social and political point of view. Furthermore, the Plan includes raising awareness and training citizens on the use and preservation of water.



Companies, industry and energy

To be accountable before the citizens regarding the handling, regulation and application of resources to promote industry and energy-related activities as part of building trust in the implementation of related policies.

5.1. Dialogue with companies within the postal sector

Presidency of the Republic of Uruguay - Communications Regulatory Agency

To hold regular dialogue sessions to raise different concerns of actors related to the postal sector to fully comply with the regulations in force, particularly focusing on consumer rights. The outcome of these sessions will be used by Dinatel as input for drafting a Postal National Policy.

5.2. Opening of data from the National Directorate of Industries

Ministry of Industry, Energy and Mining

To be accountable towards citizens for the use of the following funds: a) the fund granted to the Implementation Commission by Law No. 16.906, b) the Industrial Fund, and c) the Clothing Fund, by publishing in open data format the follow-up of the use of the funds mentioned above and satisfying demand for information by public and private actors.

5.3. Publication of data on energy demand, access and efficiency

Ministry of Industry, Energy and Mining - National Directorate of Energy

To publish and regularly and centrally update the list of: a) Registry of certifying agents (professionals authorized by the Ministry to certify energy efficiency projects), b) Registry of energy service companies and c) Registry of efficient equipment suppliers.

5.4. Publication of a Registry of gas fitters and companies

Ministry of Industry, Energy and Mining - National Directorate of Energy

To publish, in open data format, the Registry of Gas companies and fitters with valid license granted by the Ministry's National Directorate of Energy and thus, comply with the citizens' demand for information on this matter.

5.5. Publication of micro-data from surveys on energy consumption

Ministry of Industry, Energy and Mining - National Directorate of Energy

To publish, in open data format, micro-data on energy consumption by industries, small businesses and service companies, collected through a Survey on Energy Consumption, including their metadata. The information to be published includes information on consumption by small businesses and service companies in 2013 and industrial consumption in 2014 and 2015.



6

Education

To provide information which makes it possible to monitor specific public policies on education. To promote inclusive education policies supported by open government pillars.

6.1. Portal on information transparency and management by PAEPU

National Administration of Public Education - Central Steering Committee - Support to Public Schools Project in Uruguay

To consolidate in a single tool a unique information repository about the planning and execution of the Project to support Full-time Public schools to make it available for and accessible to citizens.

6.2. Transparency of works management for full-time schools

National Administration of Public Education - Central Steering Committee - Support to Public Schools Project in Uruguay

To provide citizens with organized and standardized information related to the management of works planned and executed by PAEPU, the different development steps, their management process and works expansions. This information includes physical and economic management data, hired through public offering.

6.3. Formalizing building maintenance in full-time schools: a participatory alternative

National Administration of Public Education - Central Steering Committee - Support to Public Schools Project in Uruguay

To prepare a methodological proposal to deepen and strengthen civic participation mechanisms in plans to maintain full-time schools through the development of a methodology that will strengthen the

relationship between the school and the community where it is located.

6.4. Teacher training in full-time schools

National Administration of Public Education - Central Steering Committee - Support to Public Schools Project in Uruguay

To put at citizens' disposal standardized statistical information on a training plan for full-time school teachers, its development, participation, fulfillment and deviations. This information will be available in an open data format.

6.5. Regulations related to inclusive and continuing education for persons with disabilities

Ministry of Education and Culture - National Directorate of Education - Commission on Continuing and Social-professional Education for persons with disabilities - CEIP-ANEP, DSEA-ANEP, PROCLADIS-INEFOP, PRONADIS-MIDES

To standardize and adapt the regulations in force related to inclusive education of persons with disabilities to the formal education system by reaching agreements to prepare common criteria for its application focusing on ensuring inclusive and continuing education. To align ANEP's standards to international and national regulations in force, the Convention on the Rights of Persons with Disabilities (United Nations, 2008) ratified by Uruguay through Law No. 18.418 of November 20, 2008 and Law No. 18.651 on Comprehensive protection of persons with disabilities of February 19, 2010.

6.6. Collection of information for inclusive and continuing education of persons with disabilities

Ministry of Education and Culture - National Directorate of Education - Commission on Continuing and Social and professional Education for persons with disabilities - CEIP-ANEP, DSEA-ANEP, PROCLADIS-INEFOP, PRONADIS-MIDES

To collect different national formal and informal education proposals, existing human resources, materials and accessibility resources for an inclusive and continuing education for persons with disabilities. This identification will be made based on a system of indicators, with the participation of the actors involved.

6.7. Publication of statistical information about socio-educational activities for social inclusion of persons deprived of freedom

Ministry of the Interior

To publish statistical data regarding persons deprived of freedom who perform different educational, socio-cultural activities and/or sports. Furthermore, this will be analyzed according to the base value determined by UIPPL, as approved by INR National Directorate. The data published is displayed in the Ministry's website classified by the variables of interest (age, gender, geographic location, etc.).

6.8. Arts education: dissemination of educational proposals and development of a conceptual framework to improve public policies

Ministry of Education and Culture - National Council of Non-Formal Education

To collect different national formal and non-formal arts education proposals, where different actors and institutions of the sector will participate. To publish the results at the Ministry's website and include a map of the country having the different non-formal educational proposals on Arts. To develop a conceptual framework to improve related public policies.



Health and care

To call participatory sectors to contribute in developing mechanisms that will strengthen the National Health System. To integrate and develop new health related information sources.

7.1. Start a dialogue with civil society to define the relevant information upon selecting a healthcare provider from the Health System

Ministry of Social Development - National Secretariat of Care

To call civil society, legal experts in personal data protection and labor law to participate in round-table discussions to determine the information that will be available to users when selecting a healthcare provider within the Comprehensive National Health System. To identify the most efficient mechanism to collect and publish such information and its source in open data format.

7.2. Development of information systems in open format within the Health System

Ministry of Social Development - National Secretariat of Care

To provide citizens with relevant information in open data format from the Health System. This information includes a National Registry of Healthcare (databases with users, healthcare providers, training and service institutions, and MEC's registry of healthcare training sites) and a Healthcare Portal, an interactive platform.

7.3. Information system to track health targets

Ministry of Public Health

To develop a system of comprehensive and quality information to track National Health targets (Objetivos Sanitarios Nacionales, OSN) 2020. To prepare indicators, processes and results that will allow tracking, monitoring and making decisions for the achievement of OSN 2020. Provide citizens with this information in open data format.



Transparency, access to public information and accountability

To strengthen the implementation and exercise of people's right of access to public information. To consolidate and strengthen an open data national policy.

8.1. Accountability regarding Access to Public Information

Public Information Access Unit

Online publication of information about reporting parties' compliance with Law No. 18.381 on Access to Public Information.

To promote necessary regulatory reforms to allow the use of a Public Information Access System in the Central Administration and facilitate the submission of access requests by electronic means.

8.2. Criteria applicable to the submission of information about violations of Human Rights

Public Information Access Unit

To develop, consult and disclose technical and legal criteria that will guarantee the right of access to public information related to the violation of human rights which took place during the last civil-military dictatorship, between June 13, 1968 and February 28, 1985 and includes the pre-dictatorship period. The aim of this initiative is to develop criteria consistent with the legislation in force in Uruguay through the incorporation of the point of views and contributions of civil society, the academia and the state.

8.3. Dissemination of and training on the Right of Access to Public Information

Public Information Access Unit

To develop and execute a promotion and training plan on the Right of Access to Public Information, addressed to people who have not been previously reached by the UAIP and carry out promotion activities for the general public.

To develop a national campaign of citizenship awareness on this matter addressed to officers of local governments across the country.

8.4. Budget Transparency Portal

Planning and Budgeting Office - Area of Management and Evaluation

To develop a web site with the cooperation of users to publish information related to planning, national budget (financial information and financial performance information), the results of managing public resources, and public utilities financial statements. A sub-site will also be built in relation to Non-state Public Entities to identify budgetary resources that they receive and management commitments they agree with the National Executive Branch, when applicable.

8.5. Election results in open data format

Electoral Court

To develop a data standardization and publication process for electoral results including variables of interest (slogans, ballot papers, sub-mottos, list of candidates, etc.), referring to electoral processes organized by the Electoral Court. This process will create a collaborative space that will also include a group of open data handled by Agesic and users' representatives. The aim for 2020 elections is to have a sound and consensual process in place to put at the public's disposal electoral data in open format.

8.6. Open data of the National Institute of Colonization

National Institute of Colonization

To improve the transparency and publish in open data format information on land offerings that the institution receives and land purchases. To migrate historical information about those offerings and purchases of land as from 2010 to the new system and start to record all the purchases in it.

8.7. Foreign Trade Statistics of the National Customs Directorate

Ministry of Economy and Finance

To provide citizens with statistical data about Foreign Trade's customs operations in DNA's website. The information to be published will be processed and be treated as plain data.

8.8. Who is in charge of controlling? An online catalog of the existing control functions and powers within state agencies.

Presidency of the Republic of Uruguay - Agesic

To implement the first online catalog including information related to control functions and powers within state agencies. To provide citizens with information about: tasks, reporting parties, scopes of action, procedures, regulations, how to exercise rights and file complaints and queries and related institutions, among others.

8.9. Government Open Data National Action Plan

Presidency of the Republic of Uruguay - Agesic and Group of Open Data

To implement a Government's Open Data National Plan 2016-2020 and gain commitment of all actors within the open data eco-system. Apply a national open data policy that promotes the publication of data in this "by default" format and that considers the principles of an open data international letter. Approve and develop a technical standard that regulates Section 82 of Law No. 19.355 on the National Budget.

8.10. Publication of online statistics and videos from Acceso Maciel at Montevideo's port

Ministry of Economy and Finance - National Customs Directorate

To democratize information obtained from automatic systems located at access gate Maciel (Acceso Maciel) at the port of Montevideo, which are a reliable source of information for Foreign Trade users to make decisions. To publish online videos and statistical information through reports and data in open format for its use by stakeholders and the general public.

8.11. Opening and publication of national regulations in open data format

National Directorate of Official Publications

To give citizens access to legal-regulatory databases managed by IMPO in open data format and promote the development of applications to boost its knowledge by citizens.

8.12. Monitoring of non-ionizing radiations and publication of information

Presidency of the Republic of Uruguay - Communications Regulatory Agency

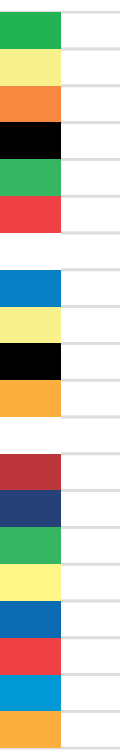
To prepare a regulation project for procedures applicable to different radio stations to verify their compliance with the limits set forth by the regulations in force.

Start-up of fixed and mobile stations to monitor non-ionizing radiations and publication of real-time information in the Agency's website, including historical and average charts.



Social Development

To move forward to provide citizens with information about observatories, documents and information guidelines regarding social policies to contribute to transparency.



9.1. National Resources Guide

Ministry of Social Development – National Directorate of Monitoring and Evaluation – Social observatory

To give citizens access to information about the National Resources Guide in open data format based on the assumptions about data access and availability in a convenient and modifiable manner for further unlimited reuse and re-distribution.

9.2. Provision of data on Social Observatory’s programs and indicators in open data format

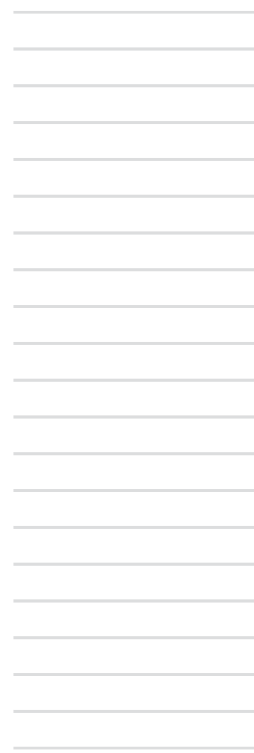
Ministry of Social Development – National Directorate of Monitoring and Evaluation – Social observatory

To allow the download of data from the Social Observatory in open data format, for instance Open Office or CSV, as applicable.

9.3. Development of a repository of digital documents about social public offering

Ministry of Social Development – National Directorate of Monitoring and Evaluation – Social observatory

To create and put at the citizens’ disposal a digital repository of documents about the social area which includes national documents (state and academic documents) that address the diagnosis and conceptualization of different social problems, monitoring of social public offerings and evaluations of programs implemented.



Approaching citizens

To consolidate equity of access to state information, procedures and services and activate devices to channel citizens’ demands, which is the starting point of the model of the state’s proximity, efficiency and effectiveness.



10.1. Citizens Portal

Presidency of the Republic of Uruguay - Agesic

To develop a Citizens Portal where people can access to a platform to manage state's information, communications and procedures in a unified and customized manner. State services are made easily, uniformly and rapidly viable through the different channels available, thus ensuring citizens' review of quality focusing on needs, priorities, demands and citizens' rights.

10.2. Online complaints and queries

Presidency of the Republic of Uruguay - Communications Regulatory Agency

To provide citizens with a tool to file queries and complaints with URSEC and create a record to track, centralize and improve the handling of inquiries while making the preparation of statistical reports on citizens' demands for unity viable.

10.3. Publication of services and devices in the area of gender violence

Ministry of the Interior

To publish in open data format information about service delivery points related to the Specialist Unit on Domestic and Gender Violence and also to prepare a georeferenced maps to see the different devices available.



Public Finance

To improve transparency in public procurement and financial information processes through the incorporation of international standards that will facilitate their understanding and monitoring by citizens.

11.1. Adoption of the Open Contracting standard

Presidency of the Republic of Uruguay - Agency of State Procurement and Contracts

To implement an internationally recognized standard format for publishing open data about state procurement and contracts by promoting its use at national level and by different civil society actors. To adapt the open data format currently published to the Open Contracting standard for "Call to bid" and "Award" stages.

11.2. Accessible and open financial information

Central Bank of Uruguay

To publish publicly used financial information in open data format that is currently available through BCU's Financial Service Superintendency, to make it useful and accessible to citizens and for reuse by other agents. Priority of information to be published will be determined at discussions with civil society and actors within the education and financial sectors.



Local governments

To encourage within local governments at all government levels, the incorporation of transparency and open data policies when publishing management information, and to promote citizen participation in the implementation of service channels for complaints and suggestions.

Commitments Local Municipality of Rivera

12.1. Municipal open data policy

Local Municipality of Rivera

To implement a cross-cutting open data policy within the Municipality. Carry out an awareness raising and training campaign to promote open data related actions and the use of data that has already been published in the national catalog. This campaign will be addressed to municipal officers and to citizens in general.

12.2. In my neighborhood

Local Municipality of Rivera

To create an application called "In my neighborhood", an electronic channel, to encourage citizens' participation and interaction regarding requests, complaints, claims and suggestions (PQRS, for its acronym in Spanish). To organize workshops to promote, raise awareness and encourage civic participation.

12.3. New portal of the Municipality of Rivera

Local Municipality of Rivera

To build a modern, accessible and dynamic portal that complies with best practices and standards for the Municipality of Rivera and that includes specific sections to disclose Open Government topics. To promote access to public information and mechanisms for civic participation.

12.4. Access to information and civic participation

Local Municipality of Rivera

To give citizens access to information about services, monitoring of procedures, long-distance appointments, evaluations and opinions from different areas within the Municipality of Rivera through access points having self-service kiosks. To raise awareness and train citizens in relation to this service.

Commitments Local Municipality of Montevideo

12.5. Citizen monitoring of air quality

Local Municipality of Montevideo

To generate a viewer for air quality reports drafted by competent authorities and improve its accessibility for the general public. To publish, in open data format, information from automatic stations of the Municipality of Montevideo.

12.6. Citizen monitoring of authorizations granted to food stores

Local Municipality of Montevideo

To provide updated information about the records and authorizations granted to food stores in an accessible application and give the opportunity to make geo referenced inquiries. To create access to forms where citizens can file complaints or make comments about food stores viable.

12.7. Management of citizens' complaints

Local Municipality of Montevideo

To automatize and put at citizens' disposal the online filing of complaints with the Municipality of Montevideo. To speed up and clearly show how claims are managed, enabling citizens to monitor the Municipality's management process.

12.8. Open budget and accountability of Montevideo

Local Municipality of Montevideo

To view and track the implementation of the local budget through a user-friendly tool built in a convenient and accessible format for the general public. To update, on an annual basis, open data related to the budget.

12.9. Portal of strategic projects

Local Municipality of Montevideo

To provide citizens with tools that will facilitate their interaction with the local Municipality and enable citizens to control projects the Municipality considers strategic. The information will be uploaded in a portal to track projects.

12.10. Citizen monitoring system of the Capital Fund

Local Board of Montevideo

To publish information related to the settlement of a trust fund (certifying agent, process for the selection of a risk rating agency and the Central Bank of Uruguay's authorization process), and the publication of the opening of processes to grant construction permits, works schedules, control and follow-up of works and publication of certifying agent reports.

Commitments Local Municipality of Paysandú

12.11. Municipal open data policy

Local Municipality of Paysandú

The adoption by the local Municipality of Paysandú of an open data policy. Publish at least four datasets of impact and citizen demand in the Open Data National Catalog. To raise awareness and train citizens in the promotion of the use of data published in the National Catalog.

Commitments Local Municipality of Tacuarembó

12.12. Municipal open Government policy

Local Municipality of Tacuarembó

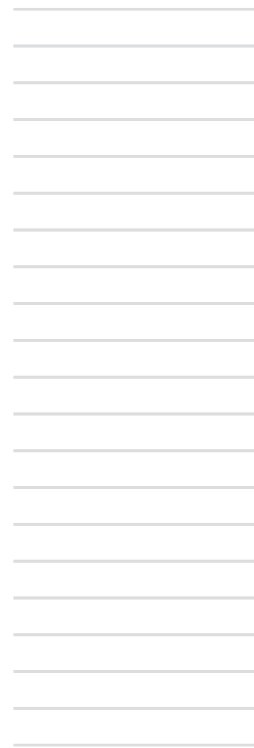
To create a working committee approved by the local executive branch to regulate access to public information and the publication of open data and to start implementing civic participation policies to give priority to the datasets to be published. To rebuild the institutional portal according to the standards defined by Agesic.

Commitments
Local Municipality of Maldonado

12.13. Citizen monitoring system of public utilities

Local Municipality of Maldonado

To set up an interagency working group and collect information about duties and expertise of state organizations. Implement the first version of the online catalog available for people in general and the publication of the information produced in open data format.



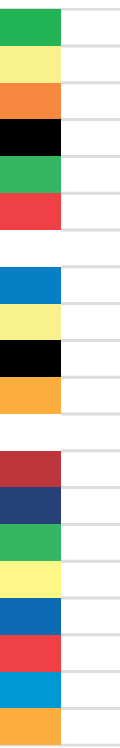
About the Plan

Process Coordination

The 3rd Open Government Action Plan 2016-2018 is the result of a process led by the Open Government Working Group, which is formed by representatives from the government, the civil society and the academia. Nowadays, representatives from the following institutions participate: the Agency for the Development of e-Government Management and the Information and Knowledge Society (Agesic), the Planning and Budgeting Office (OPP), the Ministry of Foreign Affairs (MRREE), the National Statistics Bureau (INE), the Public Information Access Unit (UAIP), the Open Government Network, and the Political Sciences Institute of the School of Social Sciences of the University of the Republic.¹

By resolution of the Presidency of the Republic dated November 22, 2011, AGESIC was appointed to coordinate, manage and monitor the working group.

¹ Members, operation and meeting minutes are available on the website of Agesic: <http://www.agesic.gub.uy/innovaportal/v/4789/25/agesic/grupo-de-trabajo.html?idPadre=4785>



Documents that are part of the Plan:

Todos los documentos del Plan se encuentran en los publicados en:
 el sitio web **www.agesic.gub.uy**
 y en **www.gobiernoabierto.gub.uy**:

All the documents in the Plan are published in:
 the website **www.agesic.gub.uy**
 and in **www.gobiernoabierto.gub.uy**:

- Executive Summary
- 3rd Open Government National Action Plan for Uruguay 2016-2018
- Annex 1 Complete Uruguay's Commitments Sheets
- Annex 2 Commitments' Goals Follow-up Sheets
- Annex 3 Action Plan Creation Process and Participation Spaces
- Annex 4 3rd Discussion Meeting Report
- Annex 5 4th Discussion Meeting Report
- Annex 6 3rd and 4th Discussion Meeting Proposals Follow-Up Sheet
- Annex 7 Public Consultation Report

Follow the Plan's Commitments

Progress made regarding commitments will be available at the Open Government Observatory: <http://miradordegobiernoabierto.agesic.gub.uy/>

Note:

The language of this document aims at being gender-equal, and no disregard or sexism is intended. Language-related over clarifications were omitted for the purpose of making the text easier to read.



Open Government
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